



RETURNS POLICY

We understand that you may wish to return a book for any number of reasons. Returning a book is not a problem as long as it falls within the scope of Allowable Reasons for Returns (see below). We accept any return shipped to us within 30 days of the purchase date.

Please send the return to:

My Deadly Book About Me
ATTN: RETURNS DEPT
PO Box 158
Thuringowa Central Q 4815
Townsville, Australia

Please include a short note that includes your order or receipt number explaining the reason for your return.

Once we receive your return, we will promptly issue a refund to the account with which you placed the order. Conversely, you may request replacement books.

We do ask that you please understand that shipping fees will not be reimbursed. Our return policy does allow for a refund of the item cost. Please note that if you are returning new books, they must be unused in order to receive a refund.

If it is more than 30 days beyond your purchase date, or if you feel that we've made an error with your purchase that would warrant us covering return shipping costs, please contact us prior to returning the items by submitting a request to mydeadlybookaboutme@gmail.com

Allowable Reasons for Returns

RETURNS are allowable ONLY in the following circumstances:

- Transit damage/faulty
- Titles incorrectly supplied by Michelle Tyhuis

Michelle Tyhuis can not accept returns of customers' overstock.

Prior permission must be obtained BEFORE returning bulk ordered books. Books returned without written authorisation will not be accepted.

Michelle Tyhuis does not carry the costs related to return of goods, except where goods were incorrectly supplied.

All claims must be made within 30 days from the date of invoice/receipt, and specify the invoice/receipt number relevant to the sale.