



## **REFUND POLICY**

You are eligible for a refund within 30 days if you are dissatisfied with your purchase due to an error on the bookseller's part or if the book does not arrive.

### **Incorrect Book/Not as Described/Damaged**

You are eligible for a full refund of the purchase price, including original shipping costs, if your return is the result of an error on the bookseller's part. If you receive an incorrect book or if it arrives damaged, you'll also be refunded return shipping equal to the original charge. To receive a refund, you must follow our Book Return Policy.

For books returned as 'Not as described', return shipping amounts are refunded at the bookseller's discretion. If the seller disagrees, only the book price and original shipping will be refunded. My Deadly Book About Me does not refund shipping amounts on behalf of a seller in the event of a dispute.

### **Book Did Not Arrive**

You are eligible for full refund of the purchase price, including shipping costs, if your book hasn't arrived as of the Estimated Delivery Date, up until 30 days past. If the order tracking information indicates the book has arrived, the refund request is void. A refund request for the reason 'item did not arrive' will automatically complete 7 days after the refund request is initiated through your My Deadly Book About Me account.

In cases where the book is returned to My Deadly Book About Me for any of the following reasons, the refund includes the book price only: incomplete address, unclaimed, returned to sender or similar.

### **Buyer Does Not Want Item**

My Deadly Book About Me are happy to accept returns if you've changed your mind about our book. We recommend contacting us directly before initiating these returns, as otherwise the return may be cancelled.

A return is considered to be accepted if it is not cancelled within 2 days. For these returns, if the book is returned in the same condition as you received it in, you will be refunded the price of the book (not including original or return shipping charges).

### **Partial Refunds**

If you are dissatisfied with your purchase for any reason but still wish to keep the book, you can negotiate a partial refund for an amount that is agreeable to both parties. Partial refunds can be issued on the book price, the shipping amount, or both. Please note that while you may request a

partial refund, My Deadly Book About Me is not obligated to provide one and, depending on your reason for the request, we may prefer that you return the book for a full refund instead.

Return shipping is calculated as equal to original shipping cost and when refundable, is added to the refund upon return receipt of the book by the seller. Return shipping labels are not provided.

Your refund will be processed to your credit card once My Deadly Book About Me receives the book/s back. We recommend that you use a trackable method of shipping, if the book doesn't arrive and tracking is not provided the refund will be cancelled.

Once a return/refund request has been cancelled, you cannot submit another return/refund request.